



GTA News

Insurance Institute of Ontario

Insurance Institute

FALL 2010

Palette to Palate: Modern Wines in a Historic Setting



Imagine an evening tasting fine wine, mouthwatering cheeses, and delicious hors d'oeuvres surrounded by remarkable works of art. The CIP Society's Palette to Palate: Wines and Waterfalls promises to be all of that and more. The event will take place on **October 28, 2010**, at the Blue Dot Gallery located in the heart of Toronto's historic Distillery District.

Designated as a national historic site, the Distillery District represents the largest and best preserved collection of Victorian industrial architecture in North America. In its former life stretching back to the 1830s, the district was home to The Gooderham and Worts Distillery. In 2003, the district was re-opened as a pedestrian-only village dedicated to art, culture, and entertainment.

The building housing the Blue Dot Gallery was originally built in 1837, and was one of the many tank houses on-site. While it originally held the distillery's products for shipping and storage, today it holds great art pieces from around the world.

Come and taste wines from Argentina and Ontario and see what these areas, known for their waterfalls, have in common. This social networking event is open to all, including CIP Society members, and their colleagues, friends, and family. For more information, or to purchase tickets, please contact gtaevents@insuranceinstitute.ca or 416-362-8586 Ext. 2269.

Lowes Breakfast

Support A Worthy Cause

On **October 14, 2010**, join us for our annual Lowes Fund Breakfast Seminar at the National Club in Toronto. This year's featured speaker will be **Frederick M.**

Ketchen, Director, Equity Trading, Scotia McLeod. He will be speaking to "Walking Your Way to Wealth," understanding economics and markets and how important it is to achieving financial success. The breakfast is sponsored by Swiss Re Company Ltd.



Proceeds from this event benefit the John E. Lowes Insurance Education Fund, which offers scholarships each year to Ontario residents pursuing post-secondary education including the study of property and casualty insurance.

For more information, or to purchase tickets, please visit www.insuranceinstitute.ca or e-mail Tracy Bodnar, Events Coordinator, at gtaevents@insuranceinstitute.ca

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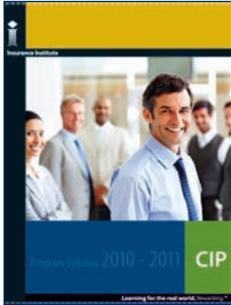
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Learning for the real world. Rewarding.™

CIP Program Fall 2010

October One-week Course Now Available!



The GTA's one-week CIP course is a great opportunity to work on your CIP designation at an accelerated pace. The final exam for this class will be held in December, during National Exam Week.

We recommend that students review the textbook prior to attending class, due to the accelerated nature of one-week courses.

C110 Essentials of Loss Adjusting

October 18-22, 9 a.m. – 4 p.m.

GIE Course

Kick start your insurance knowledge. If you are looking for an overview of the insurance industry, this program has been designed with you in mind. Successful graduates of the GIE Program will be awarded a certificate.

C82 General Insurance Essentials - Part 2

October 26 - November 30, 5:30 p.m. - 7:30 p.m.

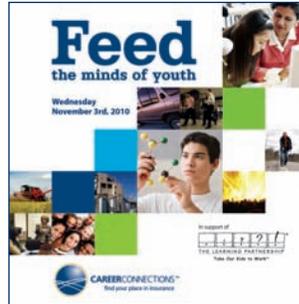
These courses take place at the Insurance Institute of Ontario, 18 King Street East, 16th floor, Toronto.

National Examinations

Photo Identification Required

Starting with the December 2010 exam session, all students writing an Institute examination (CIP, GIE, new track FCIP) will be required to show government authorized photo identification (driver's license, health card, or passport) at the examination centre. This is standard practice for most licensing and professional designation exams, and at most universities and colleges, as it helps to ensure the identity of the students writing the exams. Verifying photo identification at examination centres provides an additional level of exam security and will help protect the integrity of the examinations and ensure the credibility of the Institute designations and programs.

Does Your Organization Participate In the Annual Take Our Kids To Work™ Day?



If your organization participates in Take Our Kids to Work™ Day on **November 3, 2010**, then let the Insurance Institute be a part of your day.

Each year, the Learning Partnership promotes the opportunity for grade 9 students to accompany a parent or guardian to the workplace to learn more about work and careers. Each year, the Insurance Institute's Career Connections program hosts **Feed the Minds of Youth** luncheons for organizations who participate in Take Our Kids to Work™ Day.

The Institutes and Chapters across the country are opening their doors to youth and their parents/guardians to participate in a **free** lunch event that will provide a learning opportunity about property and casualty insurance careers. We encourage your organization to get involved.

Join the Greater Toronto Area (GTA) for lunch and hear industry professionals talk about their career and education journeys.

This is a popular event that fills up fast! Register today!

If you are unable to participate on-site at an institute or chapter due to distance or space limitations, please order our **Feed the Minds of Youth Event-In-A-Box** to enhance your organization's participation in Take Our Kids to Work™ day. You'll receive career information, games and suggestions to make the most of the day with your guest students. To order, e-mail at: cconnections@insuranceinstitute.ca or call 1-866-362-8585 Ext. 2280.

To learn more or to register your company, please contact Tracy Bodnar at 416-362-8586 Ext. 2269 or by email at gtaevents@insuranceinstitute.ca.

Celebrate and Connect at the 2011 Convocation



Our annual GTA convocation and awards night will take place on **January 20, 2011**, at the Metro Toronto Convention Centre. Connect with other industry professionals and join us in celebrating the achievements and hard work of our members and graduates.

This year we welcome **Kevin Newman**, Canadian News Anchor, as our special guest speaker. We look forward to seeing you at this event, which will begin with a formal convocation and awards ceremony in the dignified John Basset Theatre, and end with a relaxed, catered, mix and mingle gathering in the reception hall just a few steps away.

For further information and to purchase tickets, please visit www.insuranceinstitute.ca, or contact Tracy Bodnar, Events Coordinator, at gtaevents@insuranceinstitute.ca.

Introduction to Fire Case Management: *From Scene Investigation to Security & Restoration*

This is a must-attend workshop for anyone who wants improve the effectiveness and safety of fire investigations. It is presented by a panel of Canada's leading forensic experts and restoration professionals. You will learn vital tips and techniques, the topics to be covered include:

- Conducting effective investigations
- Securing the scene to prevent further loss
- Documenting the scene and using digital cameras
- Keeping safe while on site
- Rebuilding after the fire

Facilitators

Scott Broad, CFEI, CVFI, CFII, CCFI-C
Giffin Koerth Smart Forensics

Giffin Koerth Inc. is one of Canada's largest and most respected forensic services firms. Giffin Koerth uniquely integrates forensic engineering in a multi-disciplined approach and is recognized for the quality of its work and the strength of its relationships.

Bill Hanlon, CR
Masterclean Contracting & Cleaning

Masterclean is a full service cleaning and restoration company serving the GTA since 1971 for residential, commercial and industrial property losses caused by flood, fire, smoke, vehicle impacts or natural disasters.

Date & Time
October 13, 2010
9 a.m. – 12:15 p.m.

Leading Insurance Coverage and Liability Cases for 2009-2010

The Insurance Institute of Ontario is pleased to partner with the Insurance Bureau of Canada in hosting this seminar. The seminar facilitator is **Mario Fiorino, Senior Counsel, Insurance Bureau of Canada**. As a lawyer, author, and educator, Mario brings a unique perspective to the current challenges confronting all insurance professionals. Mario has delivered insurance seminars covering technical, management, and organizational developments issues across Canada, the U.S., and Australia.

Participants will navigate through the leading coverage and liability decisions of 2009-2010 dealing with the following issues:

- Coverage Interpretation under the Commercial General Liability Policy
- Coverage Interpretation in personal lines
- Review leading third party liability decisions
- Developments in bad faith litigation and punitive damages
- New Developments in Privacy Disputes
- New developments in the duty to defend
- Professional Liability
- Discuss privacy complaints against insurers
- Review how international developments in privacy law may affect Canadian P&C Insurers

GTA Seminars

Success Series Seminars

Success Series Seminars offer insurance education on key insurance principles and practice, as well as personal and professional development.

Introduction to Fire Case Management

October 13, 9 a.m. - 12:15 p.m.
(4 hours technical)

Effective Business Writing

October 19, 9 a.m. - 4 p.m.
(5.5 hours personal)

Introduction to Risk Management

October 21, 9 a.m. - 12:15 p.m.
(3 hours technical)

Commercial Insurance 101: The Basics

November 18, 9 a.m. - 4:30 p.m.
(6 hours technical)

Dealing Positively with Office Politics

November 25, 9 a.m. - 4:30 p.m.
(6 hours personal)

Commercial Lines Property

November 30, 9 a.m. - 4 p.m.
(5.5 hours technical)

Fundamentals of Reinsurance

December 1, 9 a.m. - 12:15 p.m.
(3 hours technical)

Insurance Crime

December 2, 9 a.m. - 4:30 p.m.
(6 hours technical)

CIP Society: PROedge Seminars

PROedge Seminars offer an advance-level learning experience for insurance professionals.

Leading Insurance Coverage and Liability Cases (2009-2010)

October 26, 9 a.m. - 4:30 p.m.
(6 hours technical)

To learn more and register for these seminars, please contact
gtaseminars@insuranceinstitute.ca.

Curling Anyone?

Mark your calendars!

Our Annual Curling Bonspiel will be held **March 2, 2011** at Tam Heather Curling Club. Whether you're a veteran of the rink or an absolute freshman no matter, this is a day for all curlers to come out and enjoy the fun! Registrations will begin soon so start putting your teams together.

For more information, please contact Tracy Bodnar, Events Coordinator, at gtaevents@insuranceinstitute.ca

GTA Events

Lowes Fund Breakfast Seminar

Speaker: Frederick M. Ketchen
October 14, 8 am - 9:45 am
The National Club

Palette to Palate

October 28, 5:30 pm - 8:00 pm
The Blue Dot Art Gallery

At the Forefront with Fabian Richenberger

November 23, 8 a.m. - 9:45 am
Insurance Institute

Annual Convocation and Awards Night

Speaker: Kevin Newman
January 20, 2011
Metro Toronto Convention Centre

Fellows' Reception

February 3, 2011 5:30 p.m. - 8:00 p.m.
The National Club

Annual Curling Bonspiel

March 2, 2011 8:30 a.m. - 4:00 p.m.
Tam Heather Curling Club

CIP Society Symposium

April 6, 2011
Toronto Board of Trade

Fellow of Distinction Award

Do you know an FCIP who stands out amongst their peers? The Award recognizes an FCIP who fits the following criteria.

Professional Qualities and Accomplishments

- Has an FCIP designation
- Is a current member of the CIP Society - Toronto Chapter
- Is recognized in the insurance industry as an accomplished, talented and respected individual
- Leads with passion and innovation

Personal Qualities:

- Upholds core values: ethics, respect, integrity, compassion, and teamwork
- Mentors others within our industry, not merely within their company
- Volunteers willingly to make a difference

If so, please download a nomination form at:
www.insuranceinstitute.ca > GTA > Fellow of Distinction Award

Nominations are accepted until October 29, 2010.

All nominations must be complete; incomplete nominations may not be considered. Please submit your nomination to Heather Masterson at heather.masterson@hubinternational.com.

The Fellow of Distinction Award winner will be announced on or before December 3, 2010. The award will be presented at the CIP Society's Fellows' Reception at the National Club on **February 3, 2011**.

Symposium 2011

*Save the Date for the CIP Society's
annual CIP Symposium, April 6, 2011*



We are pleased to announce that the CIP Society's annual Symposium will take place **April 6, 2011**. The theme for the event is Change, Advance, Succeed. Symposium 2011 is set to offer participants a variety of seminars, group discussions, keynote speakers and a first class leadership panel. You will have the chance to participate in seminars that include such topics as Environmental Impact, The New Ontario Auto, Demographics & Diversity, Social Networking and Leadership.

Keep your eyes out for our upcoming full event brochure. For more information, please contact Tracy Bodnar, Events Coordinator, at gtaevents@insuranceinstitute.ca

At the Forefront

Expect the Unexpected: Deflation



At the forefront is an opportunity for senior executives, management and future leaders of tomorrow to hear from top professionals on leading edge issues.

On **November 23, 2010**, join us as we present At the Forefront with **Fabian Richenberger**, President of Lombard Canada. At this breakfast seminar, Mr. Richenberger will impart the impact of deflation on the economy and insurance based on current and historical perspectives in his presentation, Expect the Unexpected: Deflation.

For more information or to register, please visit www.insuranceinstitute.ca or e-mail gtaevents@insuranceinstitute.ca.